

Premier Law Group - Survey

PERSONAL INFORMATION	
First Name: <u>RAMONA</u>	Last Name: <u>McClintock</u>
Attorney Name: <u>Patrick Kang</u>	

Please answer the following using a scale of 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

Did Premier Law Group?

- 1. Make me feel comfortable 1 2 3 4 5
- 2. Treat me with respect 1 2 3 4 5
- 3. Returned my phone calls promptly 1 2 3 4 5
- 4. Explained things so I understood 1 2 3 4 5
- 5. Gave me the correct information for my legal matter 1 2 3 4 5

6. Would you refer a family member, friend, or acquaintance to Premier Law Group? YES NO

8. Was there anything about the experience that put you off in any way, or could have been better?
Not at all.

9. What is the one thing that Premier Law Group did that was the most important to you?
Patrick explained what would be occurring during trial, and helped to calm my anxiety.

10. What could we have done differently? Was there anything you wish we would have done but did not do?
Represented earlier for my case. I had another attorney at the beginning of my case. If possible, I wish your Firm would have had a larger presence so I would have known Patrick Kang's

11. If your best friend was injured and considering law firms to hire and you wanted to refer them to Premier Law Group, what could you say in **one sentence** that would be most persuasive?
Even when I found out that no amount of money would get me ~~the~~ the medical treatment to get me back to where I was before the accident, ~~Patrick~~ Patrick understood and helped me understand

12. May we use your statement, photo and/or comments for promotional purposes and on our website?
 YES NO

Client's Signature R McClintock Date 1/27/2017

I need to confirm for my family.