

# Premier Law Group - Survey



PERSONAL INFORMATION	
First Name: <u>Carolyn</u>	Last Name: <u>Matson</u>
Attorney Name: _____	Date: <u>5/24/17</u>
Details about your case: <u>Car was hit and we needed help to get the devalue price back</u>	

Please answer the following using a scale of 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

Did Premier Law Group?

- 1. Make me feel comfortable 1 2 3 4 5
- 2. Treat me with respect 1 2 3 4 5
- 3. Returned my phone calls promptly 1 2 3 4 5
- 4. Explained things so I understood 1 2 3 4 5
- 5. Gave me the correct information for my legal matter 1 2 3 4 5

6. Would you refer a family member, friend, or acquaintance to Premier Law Group? YES NO

8. Was there anything about the experience that put you off in any way, or could have been better?

no

9. What is the one thing that Premier Law Group did that was the most important to you?

You explain everything up front about what we should expect - great

10. What could we have done differently? Was there anything you wish we would have done but did not do?

nothing

11. If your best friend was injured and considering law firms to hire and you wanted to refer them to Premier Law Group, what could you say in **one sentence** that would be most persuasive?

I have a wonderful lawyer for you that I personally have used -

11. May we use your statement, photo and/or comments for promotional purposes and on our website?

YES NO

Client's Signature Carolyn Em Date 5/24/17