

Premier Law Group - Survey

PERSONAL INFORMATION	
First Name: <u>Kathleen Withers</u>	Last Name: <u>Withers</u>
Attorney Name: <u>Jason Epstein</u>	

Please answer the following using a scale of 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

Did Premier Law Group?

- | | | | | | |
|--|---|---|---|---|---|
| 1. Make me feel comfortable | 1 | 2 | 3 | 4 | 5 |
| 2. Treat me with respect | 1 | 2 | 3 | 4 | 5 |
| 3. Returned my phone calls promptly | 1 | 2 | 3 | 4 | 5 |
| 4. Explained things so I understood | 1 | 2 | 3 | 4 | 5 |
| 5. Gave me the correct information for my legal matter | 1 | 2 | 3 | 4 | 5 |

6. Would you refer a family member, friend, or acquaintance to Premier Law Group? YES NO

8. Was there anything about the experience that put you off in any way, or could have been better?

Nothing!

9. What is the one thing that Premier Law Group did that was the most important to you?

Jason explained everything fully so I had no questions, then went above and beyond to do further research.

10. What could we have done differently? Was there anything you wish we would have done but did not do?

Nothing!

11. If your best friend was injured and considering law firms to hire and you wanted to refer them to Premier Law Group, what could you say in **one sentence** that would be most persuasive?

Premier will ease any fears about your case, make you comfortable and do everything to make a positive result.

11. May we use your statement, photo and/or comments for promotional purposes and on our website?

YES NO

Client's Signature Kathleen Withers Date 4/9/2018